## Goals and Preferences

Alice ... went on "Would you please tell me, please, which way I ought to go from here?"
"That depends a good deal on where you want to get to," said the Cat.
"I don't much care where --" said Alice.
"Then it doesn't matter which way you go," said the Cat.
Lewis Carroll, 1832-1898
Alice's Adventures in Wonderland, 1865
Chapter 6

## Learning Objectives

At the end of the class you should be able to:

- justify the use and semantics of utility
- estimate the utility of an outcome
- build a decision network for a domain
- compute the optimal policy of a decision network


## Preferences

- Actions result in outcomes
- Agents have preferences over outcomes


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- Actions result in outcomes
- Agents have preferences over outcomes
- A rational agent will do the action that has the best outcome for them
- Sometimes agents don't know the outcomes of the actions, but they still need to compare actions
- Agents have to act.
(Doing nothing is (often) an action).


## Preferences Over Outcomes

If $o_{1}$ and $o_{2}$ are outcomes

- $o_{1} \succeq o_{2}$ means $o_{1}$ is at least as desirable as $o_{2}$.
- $o_{1} \sim o_{2}$ means $o_{1} \succeq o_{2}$ and $o_{2} \succeq o_{1}$.
- $o_{1} \succ o_{2}$ means $o_{1} \succeq o_{2}$ and $o_{2} \nsucceq o_{1}$


## Lotteries

- An agent may not know the outcomes of its actions, but only have a probability distribution of the outcomes.
- A lottery is a probability distribution over outcomes. It is written

$$
\left[p_{1}: o_{1}, p_{2}: o_{2}, \ldots, p_{k}: o_{k}\right]
$$

where the $o_{i}$ are outcomes and $p_{i} \geq 0$ such that

$$
\sum_{i} p_{i}=1
$$

The lottery specifies that outcome $o_{i}$ occurs with probability $p_{i}$.

- When we talk about outcomes, we will include lotteries.


## Properties of Preferences

- Completeness: Agents have to act, so they must have preferences:

$$
\forall o_{1} \forall o_{2} o_{1} \succeq o_{2} \text { or } o_{2} \succeq o_{1}
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- Transitivity: Preferences must be transitive:

$$
\text { if } o_{1} \succeq o_{2} \text { and } o_{2} \succ o_{3} \text { then } o_{1} \succ o_{3}
$$

(Similarly for other mixtures of $\succ$ and $\succeq$.)

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(Similarly for other mixtures of $\succ$ and $\succeq$.)
Rationale: otherwise $o_{1} \succeq o_{2}$ and $o_{2} \succ o_{3}$ and $o_{3} \succeq o_{1}$.
If they are prepared to pay to get $o_{2}$ instead of $o_{3}$, and are happy to have $o_{1}$ instead of $o_{2}$, and are happy to have $o_{3}$ instead of $o_{1}$
$\longrightarrow$ money pump.

## Properties of Preferences (cont.)

Monotonicity: An agent prefers a larger chance of getting a better outcome than a smaller chance:

- If $o_{1} \succ o_{2}$ and $p>q$ then

$$
\left[p: o_{1}, 1-p: o_{2}\right] \succ\left[q: o_{1}, 1-q: o_{2}\right]
$$

## Consequence of axioms

- Suppose $o_{1} \succ o_{2}$ and $o_{2} \succ o_{3}$. Consider whether the agent would prefer
$-\mathrm{O}_{2}$
- the lottery $\left[p: o_{1}, 1-p: o_{3}\right]$
for different values of $p \in[0,1]$.
- Plot which one is preferred as a function of $p$ :

| $o_{2}-$ |  |  |
| :--- | :--- | :--- |
| lottery - |  |  |
|  | 0 | 1 |

## Properties of Preferences (cont.)

Continuity: Suppose $o_{1} \succ o_{2}$ and $o_{2} \succ o_{3}$, then there exists a $p \in[0,1]$ such that

$$
o_{2} \sim\left[p: o_{1}, 1-p: o_{3}\right]
$$

## Properties of Preferences (cont.)

Decomposability: (no fun in gambling). An agent is indifferent between lotteries that have same probabilities and outcomes. This includes lotteries over lotteries. For example:

$$
\begin{aligned}
& {\left[p: o_{1}, 1-p:\left[q: o_{2}, 1-q: o_{3}\right]\right]} \\
& \quad \sim\left[p: o_{1},(1-p) q: o_{2},(1-p)(1-q): o_{3}\right]
\end{aligned}
$$

## Properties of Preferences (cont.)

Substitutability: if $o_{1} \sim o_{2}$ then the agent is indifferent between lotteries that only differ by $o_{1}$ and $o_{2}$ :

$$
\left[p: o_{1}, 1-p: o_{3}\right] \sim\left[p: o_{2}, 1-p: o_{3}\right]
$$

## Alternative Axiom for Substitutability

Substitutability: if $o_{1} \succeq o_{2}$ then the agent weakly prefers lotteries that contain $o_{1}$ instead of $o_{2}$, everything else being equal.
That is, for any number $p$ and outcome $o_{3}$ :

$$
\left[p: o_{1},(1-p): o_{3}\right] \succeq\left[p: o_{2},(1-p): o_{3}\right]
$$

## What we would like

- We would like a measure of preference that can be combined with probabilities. So that

$$
\begin{aligned}
& \text { value }\left(\left[p: o_{1}, 1-p: o_{2}\right]\right) \\
& \quad=p \times \operatorname{value}\left(o_{1}\right)+(1-p) \times \operatorname{value}\left(o_{2}\right)
\end{aligned}
$$

- Money does not act like this.

What would you prefer

$$
\$ 1,000,000 \text { or }[0.5: \$ 0,0.5: \$ 2,000,000] ?
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\$ 1,000,000 \text { or }[0.5: \$ 0,0.5: \$ 2,000,000] ?
$$

- It may seem that preferences are too complex and muti-faceted to be represented by single numbers.

If preferences follow the preceding properties, then preferences can be measured by a function

$$
\text { utility : outcomes } \rightarrow[0,1]
$$

## such that

- $o_{1} \succeq o_{2}$ if and only if utility $\left(o_{1}\right) \geq u$ uility $(o 2)$.
- Utilities are linear with probabilities:

$$
\begin{aligned}
& \text { utility }\left(\left[p_{1}: o_{1}, p_{2}: o_{2}, \ldots, p_{k}: o_{k}\right]\right) \\
& =\sum_{i=1}^{k} p_{i} \times \operatorname{utility}\left(o_{i}\right)
\end{aligned}
$$

## Proof

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- If all outcomes are equally preferred, set utility $\left(o_{i}\right)=0$ for all outcomes $o_{i}$.
- Otherwise, suppose the best outcome is best and the worst outcome is worst.
- For any outcome $o_{i}$, define utility $\left(o_{i}\right)$ to be the number $u_{i}$ such that

$$
o_{i} \sim\left[u_{i}: \text { best }, 1-u_{i}: \text { worst }\right]
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$$

This exists by the Continuity property.

## Proof (cont.)

- Suppose $o_{1} \succeq o_{2}$ and utility $\left(o_{i}\right)=u_{i}$, then by Substitutability,

$$
\begin{aligned}
& {\left[u_{1}: \text { best, } 1-u_{1}: \text { worst }\right]} \\
& \quad \succeq
\end{aligned}
$$

## Proof (cont.)

- Suppose $o_{1} \succeq o_{2}$ and $\operatorname{utility}\left(o_{i}\right)=u_{i}$, then by Substitutability,

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& {\left[u_{1}: \text { best }, 1-u_{1}: \text { worst }\right]} \\
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Which, by completeness and monotonicity implies

## Proof (cont.)

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\end{aligned}
$$

Which, by completeness and monotonicity implies $u_{1} \geq u_{2}$.

## Proof (cont.)

- Suppose $p=\operatorname{utility}\left(\left[p_{1}: o_{1}, p_{2}: o_{2}, \ldots, p_{k}: o_{k}\right]\right)$.
- Suppose utility $\left(o_{i}\right)=u_{i}$. We know:

$$
o_{i} \sim\left[u_{i}: \text { best, } 1-u_{i}: \text { worst }\right]
$$

- By substitutability, we can replace each $o_{i}$ by

$$
\left[u_{i}: \text { best }, 1-u_{i}: \text { worst }\right] \text {, so }
$$

$$
p=\text { utility }\left(\left[\quad p_{1}:\left[u_{1}: \text { best }, 1-u_{1}: \text { worst }\right]\right.\right.
$$

$$
\left.\left.p_{k}:\left[u_{k}: \text { best }, 1-u_{k}: \text { worst }\right]\right]\right)
$$

- By decomposability, this is equivalent to:

$$
\begin{gathered}
p=\operatorname{utility}\left(\quad \left[\quad p_{1} u_{1}+\cdots+p_{k} u_{k}\right.\right. \\
: \text { best } \\
p_{1}\left(1-u_{1}\right)+\cdots+p_{k}\left(1-u_{k}\right) \\
: \text { worst }]])
\end{gathered}
$$

- Thus, by definition of utility,

$$
p=p_{1} \times u_{1}+\cdots+p_{k} \times u_{k}
$$

## Utility as a function of money



## Possible utility as a function of money

Someone who really wants a toy worth $\$ 30$, but who would also like one worth $\$ 20$ :


## Factored Representation of Utility

- Suppose the outcomes can be described in terms of features $X_{1}, \ldots, X_{n}$.
- An additive utility is one that can be decomposed into set of factors:

$$
u\left(X_{1}, \ldots, X_{n}\right)=f_{1}\left(X_{1}\right)+\cdots+f_{n}\left(X_{n}\right)
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This assumes additive independence.

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- Strong assumption: contribution of each feature doesn't depend on other features.
- Many ways to represent the same utility:
- a number can be added to one factor as long as it is subtracted from others.


## Additive Utility

- An additive utility has a canonical representation:

$$
u\left(X_{1}, \ldots, X_{n}\right)=w_{1} \times u_{1}\left(X_{1}\right)+\cdots+w_{n} \times u_{n}\left(X_{n}\right)
$$

- If best $_{i}$ is the best value of $X_{i}, u_{i}\left(X_{i}=\right.$ best $\left._{i}\right)=1$. If worst $_{i}$ is the worst value of $X_{i}, u_{i}\left(X_{i}=\right.$ worst $\left._{i}\right)=0$.
- $w_{i}$ are weights, $\sum_{i} w_{i}=1$.

The weights reflect the relative importance of features.

- We can determine weights by comparing outcomes.

$$
w_{1}=
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$$
w_{1}=u\left(\text { best }_{1}, x_{2}, \ldots, x_{n}\right)-u\left(\text { worst }_{1}, x_{2}, \ldots, x_{n}\right)
$$

for any values $x_{2}, \ldots, x_{n}$ of $X_{2}, \ldots, X_{n}$.

## General Setup for Additive Utility

Suppose there are:

- multiple users
- multiple alternatives to choose among, e.g., hotel1,...
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E.g., fact(rate, hotel1) is the room rate for hotel\#1, which is $\$ 125$ per night.


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$$
\text { utility }(\text { user, alt })=\sum_{\text {crit }} \begin{aligned}
& \text { weight }(\text { user }, \text { crit }) \times \\
& \operatorname{score}(\text { fact }(c r i t, \text { alt }), \text { user, crit })
\end{aligned}
$$

for user, alternative alt, criteria crit

## Complements and Substitutes

- Often additive independence is not a good assumption.
- Values $x_{1}$ of feature $X_{1}$ and $x_{2}$ of feature $X_{2}$ are complements if having both is better than the sum of the two.
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- Example: on a holiday
- A trip to a location 3 hours North on day 3
- The return trip for the same day.


## Generalized Additive Utility

- A generalized additive utility can be written as a sum of factors:

$$
u\left(X_{1}, \ldots, X_{n}\right)=f_{1}\left(\overline{X_{1}}\right)+\cdots+f_{k}\left(\overline{X_{k}}\right)
$$

where $\overline{X_{i}} \subseteq\left\{X_{1}, \ldots, X_{n}\right\}$.

- An intuitive canonical representation is difficult to find.
- It can represent complements and substitutes.


## Utility and time

- Would you prefer $\$ 1000$ today or $\$ 1000$ next year?
- What price would you pay now to have an eternity of happiness?
- How can you trade off pleasures today with pleasures in the future?


## Pascal's Wager (1670)

Decide whether to believe in God.

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## Utility and time

- How would you compare the following sequences of rewards (per week):

A: \$1000000, \$0, \$0, \$0, \$0, \$0,...
B: $\$ 1000, \$ 1000, \$ 1000, \$ 1000, \$ 1000, \ldots$
C: \$1000, \$0, \$0, \$0, \$0,...
D: $\$ 1, \$ 1, \$ 1, \$ 1, \$ 1, \ldots$
E: $\$ 1, \$ 2, \$ 3, \$ 4, \$ 5, \ldots$

## Rewards and Values

Suppose the agent receives a sequence of rewards $r_{1}, r_{2}, r_{3}, r_{4}, \ldots$ in time. What utility should be assigned? "Return" or "value"

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- total reward $V=\sum_{i=1}^{\infty} r_{i}$
- average reward $V=\lim _{n \rightarrow \infty}\left(r_{1}+\cdots+r_{n}\right) / n$


## Average vs Accumulated Rewards

## Agent goes on forever?

Agent gets stuck in "absorbing" state(s) with zero reward?


## Rewards and Values

Suppose the agent receives a sequence of rewards $r_{1}, r_{2}, r_{3}, r_{4}, \ldots$ in time.

- discounted return $V=r_{1}+\gamma r_{2}+\gamma^{2} r_{3}+\gamma^{3} r_{4}+\cdots$ $\gamma$ is the discount factor $0 \leq \gamma \leq 1$.


## Properties of the Discounted Rewards

- The discounted return for rewards $r_{1}, r_{2}, r_{3}, r_{4}, \ldots$ is

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& =r_{1}+\gamma\left(r_{2}+\gamma\left(r_{3}+\gamma\left(r_{4}+\ldots\right)\right)\right)
\end{aligned}
$$

- If $V_{t}$ is the value obtained from time step $t$

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- How is the infinite future valued compared to immediate rewards?


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$1+\gamma+\gamma^{2}+\gamma^{3}+\cdots=1 /(1-\gamma)$
Therefore $\frac{\text { minimum reward }}{1-\gamma} \leq V_{t} \leq \frac{\text { maximum reward }}{1-\gamma}$
- We can approximate $V$ with the first $k$ terms, with error:

$$
\begin{aligned}
V-\left(r_{1}+\gamma r_{2}+\cdots+\gamma^{k-1} r_{k}\right) & =\gamma^{k} V_{k+1} \\
& \propto \gamma^{k} /(1-\gamma)
\end{aligned}
$$

## Properties of the Discounted Rewards

- $\boldsymbol{V}=r_{1}+\gamma r_{2}+\gamma^{2} r_{3}+\gamma^{3} r_{4}+\cdots$
- At each time:
- with probability $\gamma$, agent keeps going
- otherwise agent stops
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- With an interest rate of $i$, a dollar now is worth $1+i$ in a year. So a dollar in a year is worth


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- With an interest rate of $i$, a dollar now is worth $1+i$ in a year. So a dollar in a year is worth $1 /(1+i)$ now. $\gamma$ can be seen as $1 /(1+i)$ where $i$ is interest rate.


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- With an interest rate of $i$, a dollar now is worth $1+i$ in a year. So a dollar in a year is worth $1 /(1+i)$ now. $\gamma$ can be seen as $1 /(1+i)$ where $i$ is interest rate.
- $\gamma$ should reflect an agent's utility.


## Allais Paradox (1953)

What would you prefer:
A: $\$ 1 m$ - one million dollars
B: lottery [0.10 : \$2.5m, 0.89 : \$1m, 0.01 : \$0]

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A: $\$ 1 m$ - one million dollars
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What would you prefer:
C: lottery [0.11:\$1m, 0.89:\$0]
D: lottery [0.10 : \$2.5m, 0.9 : \$0]

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> A: $\$ 1 m$ - one million dollars
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What would you prefer:
C: lottery $[0.11: \$ 1 m, 0.89: \$ 0]$
D: lottery $[0.10: \$ 2.5 m, 0.9: \$ 0]$
It is inconsistent with the axioms of preferences to have $A \succ B$ and $D \succ C$.

## Allais Paradox (1953)

What would you prefer:
A: $\$ 1 m$ - one million dollars
B: lottery [0.10 : \$2.5m, 0.89 : \$1m, 0.01 : \$0]
What would you prefer:
C: lottery $[0.11: \$ 1 m, 0.89: \$ 0]$
D: lottery $[0.10: \$ 2.5 m, 0.9: \$ 0]$
It is inconsistent with the axioms of preferences to have $A \succ B$ and $D \succ C$.

A,C: lottery [0.11: \$1m, 0.89 : X]
B,D: lottery $[0.10: \$ 2.5 m, 0.01: \$ 0,0.89: X]$

## Framing Effects [Tversky and Kahneman]

- A disease is expected to kill 600 people. Two alternative programs have been proposed:
Program A: 200 people will be saved
Program B: probability $1 / 3$ : 600 people will be saved probability 2/3: no one will be saved
Which program would you favor?


## Framing Effects [Tversky and Kahneman]

- A disease is expected to kill 600 people. Two alternative programs have been proposed:
Program C: 400 people will die
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Program C: 400 people will die
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Which program would you favor?
Tversky and Kahneman: 72\% chose A over B. 22\% chose C over D.


## Prospect Theory



- In mixed gambles, loss aversion causes extreme risk-averse choices
- In bad choices, diminishing responsibility causes risk seeking.


## Reference Points [Kahneman 2011]

Twins Andy and Bobbie, have identical tastes and identical starting jobs. There are two jobs that are identical, except that

- job $A$ gives a raise of $\$ 10000$
- job $B$ gives an extra day of vacation per month.

They are each indifferent to the outcomes and toss a coin. Andy takes job A, and Bobbie takes job B. Now the company suggests they swap jobs with a $\$ 500$ bonus. Will they swap?

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Will they swap?
What does utility theory predict?
What does prospect theory predict?
Utility theory predicts they swap. Prospect theory predicts they do not swap.
[From D. Kahneman, Thinking, Fast and Slow, 2011, p. 291.]

## Reference Points

Consider Anthony and Betty who (for argument) are essentially the same except:

- Anthony's current wealth is $\$ 1$ million.
- Betty's current wealth is $\$ 4$ million.

They are both offered the choice between a gamble and a sure thing:

- Gamble: equal chance to end up owning $\$ 1$ million or $\$ 4$ million.
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What does expected utility theory predict?
What does prospect theory predict?

## Framing Effects

What do you think of Alan and Ben:

- Alan: intelligent-industrious-impulsive-critical-stubborn-envious


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[From D. Kahneman, Thinking Fast and Slow, 2011, p. 82]


## Framing Effects

- Suppose you had bought tickets for the theatre for $\$ 50$. When you got to the theatre, you had lost the tickets. You have your credit card and can buy equivalent tickets for $\$ 50$. Do you buy the replacement tickets on your credit card?


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- Suppose you had $\$ 50$ in your pocket to buy tickets. When you got to the theatre, you had lost the \$50. You have your credit card and can buy equivalent tickets for $\$ 50$. Do you buy the tickets on your credit card?
[From R.M. Dawes, Rational Choice in an Uncertain World, 1988.]


## The Ellsberg Paradox

Two bags:
Bag 140 white chips, 30 yellow chips, 30 green chips
Bag 240 white chips, 60 chips that are yellow or green
What do you prefer:
A: Receive $\$ 1 \mathrm{~m}$ if a white or yellow chip is drawn from bag 1
B: Receive $\$ 1 \mathrm{~m}$ if a white or yellow chip is drawn from bag 2
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D: Lottery $[0.5$ : B, 0.5 : $C$ ]
However $A$ and $D$ should give same outcome, no matter what the proportion in Bag 2.

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- Is it rational to gamble $o_{1}$ to on a coin toss to get $o_{2}$ ?
- Is it rational to gamble $o_{2}$ to on a coin toss to get $o_{3}$ ?
- Is it rational to gamble $o_{3}$ to on a coin toss to get $o_{4}$ ?


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- Is it rational to gamble $o_{3}$ to on a coin toss to get $o_{4}$ ?
- What will eventually happen?


## Predictor Paradox

Two boxes:
Box 1: contains $\$ 10,000$
Box 2: contains either $\$ 0$ or $\$ 1 \mathrm{~m}$

- You can either choose both boxes or just box 2 .


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Box 1: contains \$10,000
Box 2: contains either $\$ 0$ or $\$ 1 \mathrm{~m}$

- You can either choose both boxes or just box 2 .
- The "predictor" has put $\$ 1 \mathrm{~m}$ in box 2 if he thinks you will take box 2 and $\$ 0$ in box 2 if he thinks you will take both.
- The predictor has been correct in previous predictions.
- Do you take both boxes or just box 2 ?

